

Web Accessibility Policy

Massasoit Community College (the College) is committed to ensuring accessibility of its website for students, employees, and members of the community with disabilities. All pages on the College website will conform to the W3C Web Accessibility Initiative's (WAI) Web Content Accessibility Guidelines (WCAG) 2.0, Level AA conformance, or updated equivalents of these guidelines.

Website Accessibility

With regard to the College website and any official College web presence which is developed by, maintained by, or offered through third party vendors and open sources, the College is committed to compliance with the provisions of the Americans with Disabilities Act (ADA), Section 504 and Title II so that students, employees and members of the public with disabilities are able to independently acquire the same information, engage in the same interactions, and enjoy the same benefits and services within the same timeframe as those without disabilities, with substantially equivalent ease of use; and that they are not excluded from participation in, denied the benefits of, or otherwise subjected to discrimination in any of the College's programs, services, and activities delivered online.

All existing web content produced by the College, and new, updated and existing web content provided by third-party developers, will conform to Web Content Accessibility Guidelines (WCAG) 2.0, Level AA conformance, or updated equivalents. This Regulation applies to all new, updated, and existing web pages, as well as all web content produced or updated by the College or provided by third-party developers.

Procurement

This policy applies to all web content developed by or for the College and should be referenced within any contract of services or statements of work for web content, websites, services or applications. Any such contract or statement of work must include a provision for an independent statement of conformance stating that the work meets the required standard. This should form part of the deliverable approval process.

Accessibility Resources

Resource documents that explain how to ensure web pages and online documents/content are available in the Knowledge Base under Accessibility Resources and can be made accessible for users with different disabilities.

The College will offer web accessibility training to provide awareness of common accessibility issues and how online content and documents can be made accessible to users with disabilities, including users with vision, motor and auditory impairments.

Policy Review

This policy shall be reviewed at least once a year on July 1st.

Contact

For assistance in accessing a College website due to a disability, or for any reason, submit a [Report an Access Concern form](#) or contact our Webmaster at webmaster@massasoit.mass.edu.

Complaints can be filed with the College's Title IX and Compliance Officer, Amee Synnott at asynnott@massasoit.mass.edu or by phone at 508-588-9100 x1304.

To file a complaint with the U.S. Department of Education, please contact the:

Office for Civil Rights

Boston Office

U.S. Department of Education

5 Post Office Square, 8th Floor

Boston, MA 02109-3921

Phone: 617-289-0111

Fax: 617-289-0150

Email: OCR.Boston@ed.gov

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