

Degree in Hospitality Management

Program Details

Massasoit's Hospitality Management program encourages students to acquire and develop competency in relevant and marketable business skills, including communications, quantitative analysis, critical thinking, research, and decision making. The program prepares students for employment in the rapidly expanding hotel and restaurant industry.

Hospitality students will study business applications, tourism, marketing, finances, accounting, and hotel operations. They are also introduced to a variety of business careers through learning experiences such as case analyses, simulations, community service, cooperative learning, and internships. Massasoit students gain an understanding and appreciation of technologies available in the information-based economy of the 21st century that enhance business operations.

Graduates earn an Associate in Science Degree.

Program Outcomes

Graduates of the Hospitality Management program will be able:

- To identify and apply the hospitality and leadership concepts and skills relevant to the operational areas of the hospitality management industry.
- To demonstrate professional behavior and competencies in customer service and model these behaviors as effective leaders.
- To develop a variety of leadership skills and aptitudes such as motivating, leading changes, and resolving conflict.
- To communicate effectively in oral and written communication utilizing soft skills.
- To define, identify, evaluate and solve problems along with ethical and unethical business practices, using appropriate tools and technology.
- To utilize leadership principles that recognize the challenges and opportunities of working effectively with people in a diverse and global environment.

Academic Map

Degree in Hospitality Management

A minimum of 23 classes and 63 credits is required. At least 16 credits of your program must be taken at Massasoit. Note: Each course completed and passed can only fulfill one program requirement. The same course cannot be used to satisfy multiple program requirements.

Semester 1

3 Credits in ACCT 108
Computerized Business Applications
3 Credits in HOSP 103
Introduction to Hospitality Management
3 Credits in HOSP 133
Introduction to Tourism
3 Credits in ENGL 101
English Composition I
3 Credits in Math elective - Topics in Mathematics I or higher

Semester 2

4 Credits in ACCT 104
Fundamentals of Financial Reporting
3 Credits in HOSP 106
Conference and Event Planning
3 Credits in HOSP 134
Hospitality Marketing
3 Credits in either ECON 201, ECON 202, or Social Science elective
(Principles of Economics I, II, or Social Science elective)
3 Credits in ENGL 102
English Composition II

Semester 3

4 Credits in ACCT 107
Principles of Managerial Accounting
3 Credits in HOSP 101
Food/Beverage Service Management
3 Credits in HOSP 107
Hospitality Law
3 Credits in TRGE 101, TRGE 102, or Liberal Arts elective
(Destination Geography I, II, or Liberal Arts elective)
3 Credits in Science elective

Semester 4

3 Credits in BUSN 170
Business Communication
3 Credits in HOSP 131
Hotel Operations
3 Credits in HOSP 135
Hospitality Human Resources
1 Credit in HOSP 136
ServSafe Certification
3 Credits in TRGE 101, TRGE 102, or Liberal Arts elective
(Destination Geography I, II, or Liberal Arts elective)
3 Credits in Business Administration or Culinary Arts elective

This academic map is a suggested semester-by-semester guide to keep you on a clear path to program completion. Please note that some classes are offered only in certain semesters, have prerequisites, or minimum passing grades. Winter and/or Summer Session classes may be available for some classes. Your [academic advisor](#) will provide you with clear direction needed to stay on course and discuss scheduling options with you. Taking courses not reflected on this map may result in courses not counting toward the completion of your requirements.