

The Student Handbook of Massasoit Community College was modified on July 7, 2021 to add the following definition to the Student Grievance Procedure, which begins on page 66:

SUBSTANTIAL EVIDENCE OF ERROR OR INJUSTICE: for purpose of Grade Appeals, substantial evidence of error or injustice is defined as:

- The assignment of a course grade to a student on some basis other than performance in the course; or
- The assignment of a course grade to a student by resorting to unreasonable standards different from those which were applied by the same instructor to other students in that course; or
- The assignment of a course grade by a substantial, unreasonable and unannounced departure from the instructor's previously articulated standards.