



**Department of Developmental Services (DDS) Direct Support Certificate in Human Services** 

**College-approved Certificate** 

1		
		Credits
Introduction to Social Welfare		3 🗆
Group Dynamics		3 🗆
Special Topics in Human Services	Q	3 🗖
Developmental Disabilities		3 🗆
Field Experience and Seminar in Human Services I		4 🗆
English Composition I		3 🗖
General Psychology		3 🗆
	Group Dynamics Special Topics in Human Services Developmental Disabilities Field Experience and Seminar in Human Services I English Composition I	Group Dynamics  Special Topics in Human Services  Developmental Disabilities  Field Experience and Seminar in Human Services I  English Composition I



This academic map is a suggested semester-by-semester guide to keep you on a clear path to program completion. Your academic advisor will provide you with clear direction needed to stay on course and discuss scheduling options with you. Taking courses not reflected on this map may result in courses not counting toward the completion of your requirements.

### **Milestones**

Upon satisfactory completion of the requirements of HSRV 101 Introduction to Social Welfare, HSRV 102 Interviewing Techniques, and HSRV 103 Introduction to Group Dynamics, you are eligible to participate in HSRV 405 Field Experience and Seminar in Human Services.

KEY	Keep an eye out for these symbols, which give important information about certain courses.	
	These courses have no prerequisites or developmental courses required.	
Q	These courses are only offered in certain semesters.	
$\square$	Students must earn a minimum grade in these courses to remain in the program.	
	Eligible electives for this program are listed on the reverse. Watch for this symbol.	
HELPFUL HINTS		
*	Summer and/or Winter Session classes may be available for your program to help you finish on time. See your advisor or visit the online course search for availability.	



Taking 15 credits/semester or 30 credits/year will help you stay on track to finish your degree in two years.

# **Program Notes**

This College-approved certificate consists of 22 college-level credits. Major topics include the organization and history of the social welfare system, the dynamics and skills of effective group work, effective oral and written communication, interpersonal relations and supportive counseling skills, and work site certification. National Skills Standards for Human Service Workers will be integrated into the curriculum. The certificate is designed to strengthen writing, problem solving, and critical thinking skills by utilizing reading assignments and discussions of daily experiences, challenges and concerns of direct support workers.

Direct support workers who are employed at an agency under contract with DDS, with a GED or high school diploma, and who have the support of their employer, are eligible to apply. Applicants are accepted into the program on an ongoing basis.

The certificate program is a special opportunity for direct support workers to attend college courses as a group and to learn and practice competencies and skills that are important to their daily work. In addition, the credits earned for the certificate may be applied towards an associate degree in the Human Services program.

Begin the advising process with program coordinator.

Consider making an appointment with the ACT Center to discuss continuing your studies toward an AA degree in Human Services or becoming a dually enrolled student to obtain your Direct Support Certificate and Associates degree simultaneously.

Upon satisfactory completion of the requirements of HSRV 101 Introduction to Social Welfare, HSRV 102 Interviewing Techniques, and HSRV 103 Introduction to Group Dynamics be sure to obtain the Seminar and Field Experiences in Human Services Manual.

Some courses may have prerequisites, which are courses that **must** be taken prior to a particular course. For details, log into Degree Works through your MyMassasoit portal.

A minimum of 22 credits and 7 courses is required for completion. The same course may not be used to satisfy two different course requirements.

# **After Graduation/Completion**

The credits earned for the certificate can be applied towards an associate degree program and later transferred to a bachelor's degree.

The certificate is designed to enhance the knowledge and skills of direct support workers in DDS settings and serves as a quality standard to further professional development and career advancement.

## **Resources for Academic Success**

All college phone numbers are 508-588-9100 + extension.

#### **Student Central**

Admissions, financial aid, registration & payments

massasoit.edu/studentcentral studentcentral@massasoit.mass.edu

Brockton | Student Center, Upper Level Canton | First Floor, C121

Admissions: x1411 Financial Aid: x1479 Registrar: x1949 Student Accounts: x1507

### **Testing & Assessment**

massasoit.edu/testing

Brockton | Student Center, Lower Level | x1991

### **Advising, Career & Transfer Center**

massasoit.edu/act-center act@massasoit.edu

Brockton | Student Center, Lower Level | x1461 Canton | First Floor, C126 | x2516

#### **Academic Resource Center**

Tutoring & academic support services

massasoit.edu/arc

Brockton | Student Center, Lower Level | x1801 Canton | First Floor, C126 | x2516

## **Access & Disability Resources**

massasoit.edu/adr | x1807

#### **Division Dean**

Karyn Boutin , MAT | pubservsocsci@massasoit.mass.edu | x1903