



Information Technologies

Board-approved Certificate

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Semester	La contraction of the contractio	Credits
CTIM 100	Computer Keyboarding	3 🗆
CTIM 101	Beginning Windows	1 🗆
CTIM 102	Beginning Word	1 🗆
CTIM 103	Beginning Excel	1 🗆
CTIM 114	Beginning PowerPoint	1 🗆
CTIM 115	Intermediate PowerPoint	1 🗆
CTIM 117	Beginning Access	1 🗆
CTIM 180	Computer Information Security	3 🗆
CTIM 266	Professional Development for Business	3 🗆

Semester	2		Credits
ACCT 225	Spreadsheet Applications		3 🗆
BUSN 112	Principles of Management		3 🗆
BUSN 170	Business Communication		3 🗖
CTIM 112	Word Applications		3 🗆
CTIM 171	Computer Hardware and Software Configuration		3 🗆



This academic map is a suggested semester-by-semester guide to keep you on a clear path to program completion. Your academic advisor will provide you with clear direction needed to stay on course and discuss scheduling options with you. Taking courses not reflected on this map may result in courses not counting toward the completion of your requirements.

KEY	Keep an eye out for these symbols, which give important information about certain courses.	
	These courses have no prerequisites or developmental courses required.	
Q	These courses are only offered in certain semesters.	
\land	Students must earn a minimum grade in these courses to remain in the program.	
	Eligible electives for this program are listed on the reverse. Watch for this symbol.	
HELPFUL HINTS		
**	Summer and/or Winter Session classes may be available for your program to help you finish on time. See your advisor or visit the online course search for availability.	
30	Taking 15 credits/semester or 30 credits/year will help you stay on track	

to finish your degree in two years.

Program Notes

Students with prior knowledge of Windows, Word, Excel, and/or PowerPoint may enroll in the Intermediate-level courses for these applications with departmental approval.

The program is designed to blend practical skills necessary for people seeking careers as an administrative support specialist. Students will gain hands-on experience using a variety of computer software packages including word processing, spreadsheets, databases, computerized accounting, and presentation graphics.



CTIM 101, 102, and 103: Students wishing to complete this certificate in one year should enroll in CTIM 101 Beginning Windows, CTIM 102 Beginning Word, and CTIM 103 Beginning Excel prior to the start of the fall semester if he or she has not had previous experience with Windows, Word, or Excel.

Some courses may have prerequisites, which are courses that **must** be taken prior to a particular course. For details, log into DegreeWorks through your MyMassasoit portal.

A minimum of 30 credits and 14 courses is required for completion. The same course may not be used to satisfy two different course requirements.

After Graduation/Completion

Students will have sufficient background to sit for the MOS (Microsoft Office Specialist) certification exams in Word, Excel, and PowerPoint.

Upon successful completion of this program, you will be able to secure a position as an administrative support specialist and/or a Microsoft Office software specialist.

Consider joining and/or visiting sites of professional organization such as:

Association of Information Technology Professionals: www.aitp.org Association for Computing Machinery: www.acm.org Association for Women in Computing: www.awc-hq.org

Visit www.careergps.mass.edu for more information about employment opportunities in your field of study.

Resources for Academic Success

All college phone numbers are 508-588-9100 + extension.

Student Central

Admissions, financial aid, registration & payments

massasoit.edu/studentcentral studentcentral@massasoit.mass.edu

Brockton | Student Center, Upper Level Canton | First Floor, C121

Admissions: x1411 Financial Aid: x1479 Registrar: x1949 Student Accounts: x1507

Testing & Assessment

massasoit.edu/testing

Brockton | Student Center, Lower Level | x1991

Advising, Career & Transfer Center

massasoit.edu/act-center act@massasoit.edu

Brockton | Student Center, Lower Level | x1461 Canton | First Floor, C126 | x2516

Academic Resource Center

Tutoring & academic support services

massasoit.edu/arc

Brockton | Student Center, Lower Level | x1801 Canton | First Floor, C126 | x2516

Access & Disability Resources

massasoit.edu/adr | x1807

Division Dean

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